**Mental Health and Alcohol and Other drugs qualification review  
  
Summary of proposed changes - Units with current mandatory work placement requirements**6 October 2025

|  |  |  |
| --- | --- | --- |
| Unit | Summary of Change | Rationale |
| *CHCCCS028M Provide person-centred support to people in crisis*  NOTE: M Indicates proposed major changes to unit and will receive a new code | Title  Changed from 'client-centred' to 'person-centred'. | Updated language to reflect person-centred practice. |
| Application  Clarified support as immediate, short term, not ongoing.  Updated 'client' to 'person'. | Ensures accurate scope description and consistent terminology. |
| Performance Criteria  Terminology updated to 'help-seeker' and 'person'.  Clarified organisation procedures for worker care, supervision, and documentation. | Improves clarity, inclusivity, and aligns with organisation models. |
| Performance Evidence  Requirement: 50 hours of work; support for at least 50 people.  Clarified use of crisis support model and micro-skills. | Specifies scope of practice and aligns with workplace expectations. |
| Knowledge Evidence  Restructured into 7 standard categories.  Expanded list of crisis theory, models, and micro-skills.  Added indicators of strong emotions and responses. | Improves clarity and aligns with sector expectations. |
| Assessment Conditions  Specified real workplace or equivalent environment.  ***To be determined after survey***  Must involve 50 different people with varied issues. | Clarifies assessment scope and aligns with realistic workplace conditions.  ***To be determined after survey*** |

|  |  |  |
| --- | --- | --- |
| Unit | Summary of Changes | Rationale |
| *CHCMHS002 Establish self-directed recovery relationships* | Title  No change. | Title remains current. |
| Application  Updated terminology from 'people with challenges' to 'people seeking support'. | Removes deficit framing, consistent with sector preferences. |
| Performance Criteria  Minor edits for clarity; PC 2.5 simplified to 'use the person’s preferred language'. | Simplifies for clarity and ensures person-centred communication. |
| Performance Evidence  Updated to 'people seeking support'. Removed previous 80-hour placement requirement. | Increases accessibility and flexibility; reflects stakeholder consensus against mandatory placement at Cert IV level. |
| Knowledge Evidence  Removed jurisdictional qualifiers. Added Social and emotional wellbeing (SEWB) and lived and living experience. Streamlined lists of legal/ethical, values, and communication techniques. | Improves clarity, consistency, and alignment with recovery-oriented practice. |
| Assessment Conditions  ***To be determined after survey*** | Responds to consultation feedback on accessibility and placement burden. ***To be determined after survey*** |
| *CHCMHS003 Provide recovery-oriented mental health services* | Title  No change. | Title remains current. |
| Application  Updated terminology to 'people seeking support'. | Removes deficit framing, consistent with sector-wide updates. |
| Performance Criteria  No substantive changes; streamlined wording for clarity. | Refinement only, retains original intent. |
| Performance Evidence  Updated to 'people seeking support'. Placement requirement under review. | Aligns with new terminology and placement policy shift. |
| Knowledge Evidence  Removed jurisdictional qualifiers. Added SEWB, lived experience, peer work. Restructured lists. | Streamlines KE and reflects evolving sector priorities. |
| Assessment Conditions  ***To be determined after survey*** | ***To be determined after survey*** |
| *CHCMHS004 Work collaboratively with the care network and other services* | Title  No change. | Title remains current. |
| Application  Updated terminology from 'people with challenges' to 'people seeking support'. | Ensures inclusive, strengths-based framing. |
| Performance Criteria  No substantive change; minor edits for clarity. | Refines readability without altering intent. |
| Performance Evidence  Updated terminology, placement requirement under review. | Ensures alignment with language and placement flexibility. |
| Knowledge Evidence  Removed jurisdictional qualifiers. Added SEWB, lived experience. Streamlined lists. | Improves clarity and reflects sector priorities. |
| Assessment Conditions  ***To be determined after survey*** | Responds to sector consultation.  ***To be determined after survey*** |

|  |  |  |
| --- | --- | --- |
| Unit | Summary of Change | Rationale |
| *CHCMHS010 Implement recovery-oriented approaches to complexity* | Title  No change. | Title remains current. |
| Application  Minor rewording; clarified complexity as contextual/systemic, not individual. Added recovery-oriented, trauma-responsive framing. | Strengthens clarity, reduces deficit framing, aligns with contemporary practice. |
| Performance Criteria  Minor edits for clarity. PCs expanded to include collaboration, consent, negotiation, flexible responses. | Improves clarity and aligns with sector practice on complexity. |
| Performance Evidence  Candidate must complete 160 hours of work. Must work with at least 3 people with complex needs across 4+ areas (e.g., AOD, gambling, violence, justice, disability). | Clarifies scope, raises bar for evidence, and reflects practice realities. |
| Knowledge Evidence  Expanded substantially: added SEWB, stigma, trauma, complexity factors, therapeutic approaches (MI, CBT, ACT, DBT), advocacy. Streamlined legal/ethical into 7 categories. | Broadens KE to reflect complexity in MH practice and strengthens evidence-based knowledge. |
| Assessment Conditions  ***To be determined after survey*** | ***To be determined after survey*** |