**Mental Health and Alcohol and Other drugs qualification review

Summary of proposed changes - Units with current mandatory work placement requirements**6 October 2025

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| Unit | Summary of Change | Rationale |
| *CHCCCS028M Provide person-centred support to people in crisis*NOTE: M Indicates proposed major changes to unit and will receive a new code | Title Changed from 'client-centred' to 'person-centred'.  | Updated language to reflect person-centred practice.  |
| Application Clarified support as immediate, short term, not ongoing. Updated 'client' to 'person'.  | Ensures accurate scope description and consistent terminology.  |
| Performance Criteria Terminology updated to 'help-seeker' and 'person'. Clarified organisation procedures for worker care, supervision, and documentation.  | Improves clarity, inclusivity, and aligns with organisation models.  |
| Performance Evidence Requirement: 50 hours of work; support for at least 50 people. Clarified use of crisis support model and micro-skills.  | Specifies scope of practice and aligns with workplace expectations.  |
| Knowledge Evidence Restructured into 7 standard categories. Expanded list of crisis theory, models, and micro-skills. Added indicators of strong emotions and responses.  | Improves clarity and aligns with sector expectations.  |
| Assessment Conditions Specified real workplace or equivalent environment. ***To be determined after survey*** Must involve 50 different people with varied issues.  | Clarifies assessment scope and aligns with realistic workplace conditions. ***To be determined after survey***  |

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| Unit | Summary of Changes  | Rationale |
| *CHCMHS002 Establish self-directed recovery relationships* | Title No change.  | Title remains current.  |
| Application Updated terminology from 'people with challenges' to 'people seeking support'.  | Removes deficit framing, consistent with sector preferences.  |
| Performance Criteria Minor edits for clarity; PC 2.5 simplified to 'use the person’s preferred language'.  | Simplifies for clarity and ensures person-centred communication.  |
| Performance Evidence Updated to 'people seeking support'. Removed previous 80-hour placement requirement.  | Increases accessibility and flexibility; reflects stakeholder consensus against mandatory placement at Cert IV level.  |
| Knowledge Evidence Removed jurisdictional qualifiers. Added Social and emotional wellbeing (SEWB) and lived and living experience. Streamlined lists of legal/ethical, values, and communication techniques.  | Improves clarity, consistency, and alignment with recovery-oriented practice.  |
| Assessment Conditions ***To be determined after survey***  | Responds to consultation feedback on accessibility and placement burden. ***To be determined after survey***  |
| *CHCMHS003 Provide recovery-oriented mental health services* | Title No change.  | Title remains current.  |
| Application Updated terminology to 'people seeking support'.  | Removes deficit framing, consistent with sector-wide updates.  |
| Performance Criteria No substantive changes; streamlined wording for clarity.  | Refinement only, retains original intent.  |
| Performance Evidence Updated to 'people seeking support'. Placement requirement under review.  | Aligns with new terminology and placement policy shift.  |
| Knowledge Evidence Removed jurisdictional qualifiers. Added SEWB, lived experience, peer work. Restructured lists.  | Streamlines KE and reflects evolving sector priorities.  |
| Assessment Conditions ***To be determined after survey***  | ***To be determined after survey***  |
| *CHCMHS004 Work collaboratively with the care network and other services* | Title No change.  | Title remains current.  |
| Application Updated terminology from 'people with challenges' to 'people seeking support'.  | Ensures inclusive, strengths-based framing.  |
| Performance Criteria No substantive change; minor edits for clarity.  | Refines readability without altering intent.  |
| Performance Evidence Updated terminology, placement requirement under review.  | Ensures alignment with language and placement flexibility.  |
| Knowledge Evidence Removed jurisdictional qualifiers. Added SEWB, lived experience. Streamlined lists.  | Improves clarity and reflects sector priorities.  |
| Assessment Conditions ***To be determined after survey***  | Responds to sector consultation. ***To be determined after survey***  |

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| Unit | Summary of Change | Rationale |
| *CHCMHS010 Implement recovery-oriented approaches to complexity* | Title No change.  | Title remains current.  |
| Application Minor rewording; clarified complexity as contextual/systemic, not individual. Added recovery-oriented, trauma-responsive framing.  | Strengthens clarity, reduces deficit framing, aligns with contemporary practice.  |
| Performance Criteria Minor edits for clarity. PCs expanded to include collaboration, consent, negotiation, flexible responses.  | Improves clarity and aligns with sector practice on complexity.  |
| Performance Evidence Candidate must complete 160 hours of work. Must work with at least 3 people with complex needs across 4+ areas (e.g., AOD, gambling, violence, justice, disability).  | Clarifies scope, raises bar for evidence, and reflects practice realities.  |
| Knowledge Evidence Expanded substantially: added SEWB, stigma, trauma, complexity factors, therapeutic approaches (MI, CBT, ACT, DBT), advocacy. Streamlined legal/ethical into 7 categories.  | Broadens KE to reflect complexity in MH practice and strengthens evidence-based knowledge.  |
| Assessment Conditions ***To be determined after survey***  | ***To be determined after survey***  |